



# Covid-19

## Relief Impact Report

During the COVID-19 crisis, Kshamata mobilized critical support to reach over 15,000 vulnerable women and children across Maharashtra, with the strong backing of UNICEF Maharashtra and CRS (Catholic Relief Services). The interventions targeted women and girls in (CCIs), shelter homes, and rChild Care Institutionsed-light areas in Mumbai, Thane, Pune, Kolhapur, and Satara—responding to the urgent need for hygiene, safety, food security, and psychosocial support during the pandemic.

In partnership with UNICEF Maharashtra, Kshamata implemented a multi-pronged response in 45 institutions and 10 red-light areas, distributing 3,900 hygiene kits (2,171 in CCIs, 321 in shelter homes, and 1,400 in brothels), 456 PPE kits to caregivers, and installing 68 handwashing stations and 152 elbow-operated taps. The team conducted 1,095 CAB (COVID-Appropriate Behaviour) awareness sessions and reached over 14,000 individuals through vaccination awareness campaigns. Additionally, 1,175 women and children participated in Art-Based Therapy and recreational sessions to address emotional and mental health needs.

Simultaneously, with the support of CRS, Kshamata extended immediate relief to 1,100 women across six brothel sites in Mumbai and Thane through the distribution of essential grocery kits. Another 100 of the most vulnerable women and girls received ₹3,000 in direct cash assistance, helping them manage urgent needs during the crisis. To ensure safe and sanitary conditions in institutional care settings, eight government shelter homes were equipped with sanitization and cleaning supplies, benefiting over 500 women and girls. These efforts were made possible through coordinated work with local partner organizations, ensuring need-based targeting, safe mobilization, and COVID-appropriate distribution.

Through these two major collaborative efforts, Kshamata not only provided life-saving relief but also fostered emotional resilience, hygiene awareness, and a sense of dignity for over 15,000 women and children, ensuring no one was left behind in their time of greatest need.

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